

County of Jefferson
Office of the County Administrator



Historic Courthouse
195 Arsenal Street, 2nd Floor
Watertown, NY 13601-2567
Phone: (315) 785-3075 Fax: (315) 785-5070

April 21, 2022

TO: Members of Health & Human Services
FROM: Robert F. Hagemann, III, County Administrator
SUBJECT: Health & Human Services Committee Agenda

R.F.H.

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on **Tuesday, April 26, 2022 at 6:00 p.m.** in the Board of Legislators' Chambers. Following is a list of agenda items for the meeting:

Resolutions:

1. Authorizing Agreements with the City of Watertown (Citibus) for Transportation Services for the Elderly
2. Accepting New York State Office for the Aging American Rescue Plan Funding and Amending the 2022 County Budget in Relation Thereto
3. Accepting New York State Office for the Aging American Rescue Plan Funding and Amending the 2022 County Budget in Relation Thereto
4. Amending the 2022 County Budget to Allocate Additional State Aid for Community Services Mental Health Programs and Authorizing Amended Agreements in Relation Thereto
5. Amending the 2022 County Budget to Accept Additional Funding for Veterans Peer Support (P2P) Pilot Program and Amending Agreements in Relation Thereto
6. Amending the 2022 County Budget to Allocate Additional State Aid for Mental Health Programs and Authorizing Amended Agreements in Relation Thereto
7. Amending 2022 County Budget Relative to Additional Revenue From NYS Office of Children and Family Services for Enhanced Adult Protective Services

Informational Items:

1. Monthly Departmental Reports:
 - Office for Aging
 - Community Services
 - Public Health
 - Social Services
 - Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, please do not hesitate to contact me.

RFH:jdj

cc: Office for Aging
Community Services
Public Health
Social Services

Veterans Service Agency
County Attorney
County Treasurer

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing Agreements with the City of Watertown (Citibus)
for Transportation Services for the Elderly

By Legislator: _____

Whereas, The Jefferson County Office for the Aging and this Board of Legislators desire to contract for the provision of certain programs and services for the elderly.

Now, Therefore, Be It Resolved, That pursuant to Section 95-a of the General Municipal Law, Jefferson County enter into an agreement with City of Watertown (Citibus) for the period of April 1, 2022 through March 31, 2023 for the provision of transportation services for persons 60 years of age or older, at a cost of approximately \$5,600 annually funded by NYS AAA Transportation grant as recognized in the adopted 2022 Office for the Aging Budget, and be it further

Resolved, That the Chairman of the Board be and is hereby authorized and directed to execute said agreement on behalf of Jefferson County, subject to approval by the County Attorney as to form and content.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Accepting New York State Office for the Aging American Rescue Plan Funding and
Amending the 2022 County Budget in Relation Thereto

By Legislator: _____

Whereas, The New York State Office for the Aging has notified Jefferson County Office for the Aging of American Rescue Plan funding, and

Whereas, This funding will provide for Title III E Elder Caregiver Support Services in the amount of \$37,475, and

Whereas, Said grant funds are available for the period October 1, 2021 through September 30, 2024.

Now, Therefore, Be It Resolved, That Jefferson County hereby accepts said funding and authorizes the Chairman of the Board of Legislators to sign any and all documents necessary to accept said funding, subject to the approval of the County Attorney as to form and content, and be it further

Resolved, That the 2022 County Budget is hereby amended as follows:

Increase:

Revenue		
01677200 94778	Fed Aide Title III E	\$37, 475
Expenditure		
01677200 04422	Contracted Health Care	\$37, 475

Seconded by Legislator: _____

State of New York)
County of Jefferson) ss.:

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Accepting New York State Office for the Aging American Rescue Plan Funding
and Amending the 2022 County Budget in Relation Thereto

By Legislator: _____

Whereas, The New York State Office for the Aging has notified Jefferson County Office for the Aging of American Rescue Plan funding, and

Whereas, This funding will provide for Nutrition Services Incentive Program in the amount of \$35,940.89, and

Whereas, Said grant funds are available for the period October 1, 2021 through September 30, 2022.

Now, Therefore, Be It Resolved, That Jefferson County hereby accepts said funding and authorizes the Chairman of the Board of Legislators to sign any and all documents necessary to accept said funding, subject to the approval of the County Attorney as to form and content, and be it further

Resolved, That the 2022 County Budget is hereby amended as follows:

Increase:

Revenue		
01677200 94774	Fed Aid USDA	\$35, 940.89
Expenditure		
01677200 04716	Contracted Meal Prep/Delivery	\$35, 940.89

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Amending the 2022 County Budget to Allocate Additional State Aid
for Community Services Mental Health Programs and Authorizing
Amended Agreements in Relation Thereto

By Legislator: _____

Whereas, The New York State Office of Mental Health has approved additional State Aid to increase the bed stipend for Supported Housing, and

Whereas, The 2022 County Budget and local contracts need to be amended to reflect the additional funds.

Now, Therefore, Be It Resolved, That the 2022 County Budget is amended as follows:

Increase:

Revenue

01431000 93490	State Aid - Mental Health	\$48,375
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Expenditure:

01432000 04714	NCTLS Reinvestment	\$48,375
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and be it further

Resolved, that the Chairman of the Board is authorized to execute the necessary amended agreements related to this additional funding with the approval of the County Attorney as to form and content.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Amending the 2022 County Budget to Accept Additional Funding for Veterans Peer Support (P2P) Pilot Program and Amending Agreements in Relation Thereto

By Legislator: _____

Whereas, By Resolution 122 of 2022 Jefferson County accepted funds for the Veterans Peer Support (P2P) Pilot Program and authorized agreements with River Hospital and the Mental Health Association, and

Whereas, Additional 2022 NYS Office of Mental Health (OMH) funding in the amount of \$92,500 has been received, and will cover the period of January 1, 2022 through December 31, 2023, and

Whereas, Amended agreements need to be authorized, and the budget amended to reflect the additional funding.

Now, Therefore, Be It Resolved, That Jefferson County enter into an agreement with the NYS OMH to receive the additional funds, and amended agreements with the River Hospital and the Mental Health Association for the new funding, and be it further

Resolved, That the Chairman of the Board of Legislators and the Community Services Director are hereby authorized and directed to execute the above agreements subject to the approval of the County Attorney as to form and content, and be it further

Resolved, that the 2022 County Budget is amended as follows:

Increase:

Revenue		
01431000 93490	State Aid Mental Health	\$92,500
Expenditures		
01432000 04735	Veterans Peer Support	\$92,500

Seconded by Legislator: _____

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Amending the 2022 County Budget to Allocate Additional State Aid for
Mental Health Programs and Authorizing Amended Agreements in Relation Thereto

By Legislator: _____

Whereas, The New York State Office of Mental Health has approved an additional State Aid allocation for a 5.4% cost of living adjustment effective April 1, 2022, and

Whereas, The 2022 County Budget needs to be amended to reflect the current funding levels and additional funds.

Now, Therefore, Be It Resolved, That the 2022 County Budget is amended as follows:

Increase:

Revenue

01431000 93489	State Aid - OMH - Children's Home	\$ 26,588
01431000 93490	State Aid - Mental Health	128,935

Expenditure:

01431000 04732	Children's Home - Jeff. Co.	\$ 26,588
01432000 04702	Credo Foundation	210
01432000 04707	CMHC Outpatient	1,503
01432000 04708	NRCIL FSS RIV	12,343
01432000 04711	Carthage Area Hospital	2,144
01432000 04712	Contracted Mental Health Prog	1,920
01432000 04714	NCTLS Reinvestment	38,731
01432000 04717	CMH Forensics	5,419
01432000 04718	JRC Employment	16,675
01432000 04721	Mental Health Assn	13,482
01432000 04728	Samaritan Medical Center	3,198
01432000 04732	Children's Home - Jeff Co	33,310

and be it further

Resolved, that the Chairman of the Board is authorized to execute the necessary amended agreements related to this additional funding with the approval of the County Attorney as to form and content.

Seconded by Legislator: _____

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Amending 2022 County Budget Relative to Additional Revenue From
NYS Office of Children and Family Services for Enhanced Adult Protective Services

By Legislator: _____

Whereas, The NYS Office of Children and Family Services has awarded funding to Jefferson County through the American Rescue Plan Act of 2021: Grants to Enhance Adult Protective Services (APS) administered by the Administration for Community Living in the amount of \$18,708, and

Whereas, The Enhanced APS funding will be used to enhance, improve, and expand the ability of APS to respond to and investigate allegations of abuse, neglect, and exploitation of vulnerable adults, and

Whereas, This one-time funding is available for the period from August 1, 2021 through May 31, 2023, and

Whereas, Funding will be used to assist APS clients with household needs, household goods and services, cleaning and sanitation services/supplies, and transportation assistance, and will additionally be used for training, additional staff hours and portable technology to improve and support staff work in the field.

Now, Therefore, Be It Resolved, That the 2022 County Budget is hereby amended as follows:

Increase:

Revenue

01601000 94610	Federal Aid Social Services Admin	\$18,708
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Expenditure

01601000 01300	Overtime	\$ 1,500
01601000 04111	Trackable Durable Items	1,500
01601000 04118	Computer Hardware	800
01601000 04613	Training	1,000
01601000 04624	Client Incidentals	13,908

Seconded by Legislator: _____

Office for the Aging 2022

* *

Units of Service and Client Statistics	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Totals
Meals Home Delivered & Congregate (4716)													
Clients (at 25th of the month)	408	409	417										1,234
Home Delivered Meals (MLTC & congregate)	9,160	8,615	10,132										27,907
Congregate Meals (approx 75 clients at 7 sites)	0	0	0										0
Shelf Stable Distributed	0	0	0										0
Emergency Frozen / Adjustment	0	0	0										0
Total Delivered Meals	9,160	8,615	10,132										27,907
Transportation (4710)													
Total Transportation Rides	817	921	1,089										2,827
Caregiving- Housekeeping & Personal Care (4422)													
Total Caregiving Clients	61	51	55										
Total Caregiving Hours	810.75	760.25	855.25										2,426
Respite for Caregivers (4605)													
Total Respite Clients	4	8	12										
Total Respite Hours	39.75	64.75	226.00										331
PERS Lifenet Units (4715)													
# of Clients with PERS Units	81	82	81										244
Legal Services (4411)													
# of Clients Served	3	4	5										
Hours of Service	5.50	10.40	19.80										36
Disease Prevention & Health Promotion (4416/4414)													
Tai-Chi for Arthritis Clients (now via Zoom)	11	10	9										
Nascentia MLTC (Reimbursement for MLTC meals) (91972)													
# of clients	17	16	16										
# of meals	411	354	408										1,173
NY Connects Information & Referrals													
Information & Assistance for the month	77	62	86										225
Service Tickets for the month (quick call or referral)	832	708	902										2,442
Health Insurance Information & Counseling													
# of Clients Served	65	47	73										185
Counseling Sessions	69	52	67										188
Case Management Clients													
Pers Units only - no cm required	38	38	35										111
Alz Respite - no cm required	40	57	160										257
CM clients requiring bimonthly call/annual assmt	64	55	63										182
CM clients requiring semiannual assmt	64	55	63										182
CM Home Delivered meals requiring semiannual assmt	408	409	409										1,226
Total Case Managed Clients	594	614	576										1,784
													0
Home Care & PERS Waiting List Clients	44	40	42										126

2022 COMMUNITY SERVICES OFFICE EXPENSE/REVENUE REPORT

4/8/2022

<u>PROGRAM</u>	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTALS Y-T-D</u>	<u>TOTAL BUDGET</u>	<u>BALANCE AVAILABLE</u>	<u>% USED</u>
EARLY INTERV.																
EXPENSES	\$378	\$1,162	\$2,394										\$3,934	\$370,000	\$366,066	1.06%
REVENUES	\$0	\$434	\$630										\$1,064	\$215,382	\$214,318	0.49%
PRESCHOOL																
EXPENSES	\$0	\$958	\$492,130										\$493,089	\$5,000,000	\$4,506,911	9.86%
REVENUES	\$0	\$0	\$0										\$0	\$2,855,000	\$2,855,000	0.00%
OPWDD																
EXPENSES(ADMIN)	\$0	\$0	\$0										\$0	\$13,866	\$13,866	0.00%
REVENUES	\$0	\$1,560	\$0										\$1,560	\$6,933	\$5,373	22.50%
OASAS																
EXPENSES	\$834,901	\$0	\$0										\$834,901	\$3,560,682	\$2,725,781	23.45%
REVENUES	\$845,196	\$375	\$0										\$845,571	\$3,353,409	\$2,507,838	25.22%
OMH																
EXPENSES	\$49,642	\$257,233	\$353,835										\$660,710	\$3,630,521	\$2,969,811	18.20%
REVENUES	\$869,541	\$185,000	\$1,093,089										\$2,147,630	\$3,443,391	\$1,295,761	62.37%
TOTAL EXPENSES	\$884,921	\$259,353	\$848,359	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,992,634	\$12,575,069	\$10,582,435	15.85%
TOTAL REVENUES	\$1,714,737	\$187,369	\$1,093,719	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,995,825	\$9,874,115	\$6,878,290	30.34%

OPWDD= OFFICE OF PEOPLE WITH DEVELOPMENTAL DISABILITIES
OASAS= OFFICE OF ALCOHOL AND SUBSTANCE ABUSE SERVICES

OMH= OFFICE OF MENTAL HEALTH

Jefferson County Public Health Service Home Health Care Statistical Performance*
For the Three Months Ended March 31, 2022

REFERRALS				MTD	YTD	2022	Amount of	Percent
	2019	2020	2021	Actual	Actual	Annualized	Change	Change
CHHA	1,778	1,439	1,385	163	372	1,488	103	7.44%
PREVENT	3	2	0	0	0	0	0	0.00%
Rabies	0	0	0	0	0	0	0	0.00%
Communicable Disease	5,581	89,371	222,081	16,343	54,349	217,396	-4,685	-2.11%
Newborn Screening	9	11	15	4	9	36	21	140.00%
PREVENT Sub-Total	5,593	89,384	222,096	16,347	54,358	217,432	-4,664	-2.10%
GRAND TOTAL	7,371	90,823	223,481	16,510	54,730	218,920	-4,561	-2.04%
AVERAGE DAILY CENSUS				MTD	YTD	2022	Amount of	Percent
	2019	2020	2021	Actual	Actual	Annualized	Change	Change
CHHA	164	138	129	115	116	116	-13	-9.42%
PREVENT	2	1	1	0	1	1	0	0.00%
Rabies	0	0	0	0	0	0	0	0.00%
PREVENT Sub-TOTAL	2	1	1	0	1	1	0	0.00%
GRAND TOTAL	166	139	130	115	117	117	-13	-10.00%
VISITS				MTD	YTD	2022	Amount of	Percent
	2019	2020	2021	Actual	Actual	Annualized	Change	Change
CHHA	9,747	8,165	7,958	613	1,749	6,996	-962	-12.09%
Skilled Nursing	4,450	4,338	4,480	456	1,114	4,456	-24	-0.54%
Physical Therapy	0	0	0	0	0	0	0	0.00%
Speech Therapy	713	591	553	45	121	484	-69	-12.48%
Medical Social Worker	686	858	921	80	229	916	-5	-0.54%
Occupational Therapy	152	214	109	13	26	104	-5	-4.59%
Nutrition	4,400	2,095	1,387	88	200	800	-587	-42.32%
Home Health Aide	0	0	0	0	0	0	0	0.00%
Personal Care Aide	20,148	16,261	15,408	1,295	3,439	13,756	-1,652	-10.72%
Sub-TOTAL	47	3	21	0	0	0	-21	-100.00%
PREVENT	0	0	0	0	0	0	0	0.00%
Skilled Nursing	0	0	0	0	0	0	0	0.00%
Physical Therapy	0	0	0	0	0	0	0	0.00%
Speech Therapy	0	0	0	0	0	0	0	0.00%
Medical Social Worker	0	0	0	0	0	0	0	0.00%
Occupational Therapy	0	0	0	0	0	0	0	0.00%
Nutrition	0	0	0	0	0	0	0	0.00%
Home Health Aide	0	1	0	0	0	0	0	0.00%
Personal Care Aide	0	0	0	0	0	0	0	0.00%
Sub-TOTAL	47	4	21	0	0	0	-21	-100.00%
TOTAL VISITS	9,794	8,168	7,979	613	1,749	6,996	-983	-12.32%
Skilled Nursing	4,450	4,338	4,480	456	1,114	4,456	-24	-0.54%
Physical Therapy	0	0	0	0	0	0	0	0.00%
Speech Therapy	713	591	553	45	121	484	-69	-12.48%
Medical Social Worker	686	858	921	80	229	916	-5	-0.54%
Occupational Therapy	152	214	109	13	26	104	-5	-4.59%
Nutrition	4,400	2,096	1,387	88	200	800	-587	-42.32%
Home Health Aide	0	0	0	0	0	0	0	0.00%
Personal Care Aide	20,195	16,265	15,429	1,295	3,439	13,756	-1,673	-10.84%
GRAND TOTAL	20,195	16,265	15,429	1,295	3,439	13,756	-1,673	-10.84%
PARAPROFESSIONAL HOURS**				MTD	YTD	2022	Amount of	Percent
	2019	2020	2021	Actual	Actual	Annualized	Change	Change
AGENCY CHHA	2,857	2,136	1,412	88	200	800	-612	-43.34%
Home Health Aide	0	0	0	0	0	0	0	0.00%
Personal Care Aide	2,857	2,136	1,412	88	200	800	-612	-43.34%
CHHA Sub-TOTAL	2,857	2,136	1,412	88	200	800	-612	-43.34%
CONTRACT CHHA	2,446	80	0	0	0	0	0	0.00%
Home Health Aide	520	44	0	0	0	0	0	0.00%
Caregivers	0	0	0	0	0	0	0	0.00%
US CARE SYSTEMS	0	0	0	0	0	0	0	0.00%
Family Home Care	0	0	0	0	0	0	0	0.00%
Home Care Plus (Sibley)	2,966	124	0	0	0	0	0	0.00%
Sub-TOTAL	0	0	0	0	0	0	0	0.00%
Personal Care Aide	0	0	0	0	0	0	0	0.00%
Caregivers	0	0	0	0	0	0	0	0.00%
US CARE SYSTEMS	0	0	0	0	0	0	0	0.00%
Sub-TOTAL	2,966	124	0	0	0	0	0	0.00%
TOTAL CONTRACT	2,966	124	0	0	0	0	0	0.00%
TOTAL HOURS	5,823	2,260	1,412	88	200	800	-612	-43.34%
Home Health Aide	0	0	0	0	0	0	0	0.00%
Personal Care Aide	5,823	2,260	1,412	88	200	800	-612	-43.34%
GRAND TOTAL	5,823	2,260	1,412	88	200	800	-612	-43.34%

**Numbers may not total precisely due to rounding.

*Beginning with the 2018 Final Report, the Long Term Home Health Care Program which stopped in 2016, is removed. Patients with long-term needs are currently served through Managed Long Term Care (MLTC) programs that contract with the CHHA for care delivery.

Jefferson County Department of Social Services

2022

BALANCE	2,685,625	1,560,491	2,000	15,807,347	3,506,744	9,405,434	100,000	4,354,371	88,252	66,268
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	Daycare 6055.46	* Recipient Services 6070.4604	Medical Assistance 6101.4	MMIS 6100.4	Family Assistance 6109.4	Child Care 6119.4	State Training Schools 6129.4	Safety Net Assistance 6140.4	Heap 6141.4	Emergency Aid to Adults 6142.4
BUDGET	2,749,799	1,600,000	2,000	18,199,259	4,000,000	9,950,000	100,000	5,000,000	90,000	75,000
LOCAL SHARE %	0.00%	35.00%	25.00%	100.00%	0.00%	30.00%	100.00%	71.00%	0.00%	50.00%
AVG BUD	229,150	133,333	167	1,516,605	333,333	829,167	8,333	416,667	7,500	6,250
JAN	0	405	0	1,195,956	156,857	1,247	0	215,737	1,144	1,581
FEB	64,174	16,161	0	1,195,956	262,803	471,355	0	286,817	604	7,151
MAR	0	22,943	0	0	73,596	71,964	0	143,075	0	0
APR	0	0	0	0	0	0	0	0	0	0
MAY	0	0	0	0	0	0	0	0	0	0
JUN	0	0	0	0	0	0	0	0	0	0
JUL	0	0	0	0	0	0	0	0	0	0
AUG	0	0	0	0	0	0	0	0	0	0
SEP	0	0	0	0	0	0	0	0	0	0
OCT	0	0	0	0	0	0	0	0	0	0
NOV	0	0	0	0	0	0	0	0	0	0
DEC	0	0	0	0	0	0	0	0	0	0
TOTAL	64,174	39,509	0	2,391,912	493,256	544,566	0	645,629	1,748	8,732

PROJ EXP: Forecast for Remainder of YEAR	293,324	172,842	167	3,908,517	826,589	1,373,733	8,333	1,062,296	9,248	14,982
PROJECTED BALANCE	2,456,475	1,427,158	1,833	14,290,742	3,173,411	8,576,267	91,667	3,937,704	80,752	60,018

VETERANS SERVICE AGENCY

FEBRUARY 2022 MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	44	378	422	900	29	10
February	47	465	512	1106	31	4
March	77	498	575	1281	44	24
Sub Total	168	1341	1509	3287	104	38
April						
May						
June						
Sub Total						
July						
August						
September						
Sub Total						
October						
November						
December						
Sub Total						
GRAND TOTAL						

*Contact: Personal visit, phone call, or mail received or sent to/from VSA

*Service: Amount of assistance provided for each contact

Comments: The VSA submitted 29 claims for Compensation and Pension which saw 18 decisions returned with 29K of payments and over 75.5K in back pay in March going to local Veterans. We are continuing to see 2-3 Veterans/Dependents a day, 3 days a week with a fourth day for Pension Management and a fifth day for administrative purposes.